

Requests for urgent prescriptions

The Practice has to manage the prescribing of medication in a safe and risk averse way. It is therefore, important that our patients' understand that the process does require 48 hours (2 working days) for repeat medications, acute medications (something you don't take regularly or a controlled drug) may take longer.

It is the patient's own responsibility to ensure that they do not run short of their medication. You may be eligible to go onto electronic repeat dispensing – You can register to order your medications online -please ask a member of staff for further information. If you wish to order medication yourself please ensure that you give us the required amount of time

Whilst the vast majority of medication requests are of a non-urgent nature we will provide same day urgent prescriptions for certain medications that it is clinically advisable for patients not to miss a dose; our prescription team will be able to advise if your medication is on this list. These requests must be received before 12.00pm where possible.

We will aim to have your urgent prescription ready to collect or sent electronically to the pharmacy of your choice by 6pm.

Any medication that is requested urgently that is not on the list will be issued at the GP's discretion.

This urgent service is strictly limited to the following medications/patient groups:

- GTN spray – any angina medication
- Asthma/COPD medication
- Long term steroids – Prednisolone and Hydrocortisone
- Insulin and associated products
- Beta-blockers – Atenolol, Bisoprolol etc
- Warfarin or NOACs – Apixaban, Rivaroxaban etc
- Anti-epileptics
- Long-term antibiotics
- Any palliative patient's medications

If you have run out of your medication when the surgery is closed, local pharmacies may be able to issue a limited supply of the medication. Please be aware you could be charged for this.